

Church Visited: _____

Date: _____

Name of Visitor: _____

General

1. Did you feel that you experienced genuine worship? Why or why not?
2. Did you feel the presence of God?
3. Did you feel welcomed and your presence noticed?
4. Did you feel ignored or swarmed? Or simply welcomed? Why?
5. Would you want to return? Why or why not?
6. What made me feel most comfortable?
7. What made me feel least comfortable?

More specific

1. How did you find the church? If website, were the church and service times easy to find?
2. Did the website explain the church's denomination, beliefs, and practices?
3. Did you feel out of place because of your clothing? Race? Age?
4. Was it clear where to park and where the front door was?
5. How was the landscaping and physical appearance of the building?
6. Any disability or wheelchair accessibility issues?
7. If needed, was there adequate lighting in the parking lot and entrances?
8. Were there greeters at the door? Did they make eye contact and talk with you, or were they just holding the door open?
9. Did you find what you needed (bulletin, restroom, water fountain, coffee hour) without asking for directions?

10. Were there greeters at the sanctuary entrance? Did the ushers guide me to my seat?
11. Were the seats comfortable? Could you see the altar, pulpit, lectern?
12. Did members engage you in conversation at any point?
13. Did you interact with the pastor? How? Where?
14. If there was a bulletin, was the service easy to follow?
15. If communion, did you know what to do? Did you feel welcome at the table? Did they provide options for gluten or alcohol free?
16. If screens were used, did they add, subtract, or help during worship?
17. Did you notice any annoying sounds, smells, lighting, cleanliness?
18. How would you rate the quality and strength of the sermon? Could you relate to what the preacher was saying?
19. If there was a coffee reception, were you engaged in conversation?
20. Did the music entertain only or did it deepen the worship experience?
21. Could you tell if the congregation was involved in the community, i.e. outreach?
22. Did you feel pressured to give? Was the offering time awkward or comfortable?
23. Did you share the peace? How was this experience?
24. Did people wear name tags? Were you asked to wear a nametag or complete any paperwork? Was this comfortable?
25. Did anyone follow up with you after the visit (assuming you left contact information)?
26. If you had young children and they needed to grab a breath, would you have known what to do?

Other Comments: